

WINTER HAVEN PUBLIC LIBRARY BEHAVIOR POLICY



The following policy is developed to ensure appropriate use of the Winter Haven Public Library's services and facilities.

The actions of misconduct listed below are not permitted on Library property and will result in a verbal warning upon the first incidence, and possible removal from the library for any subsequent occurrence.

- Smoking or vaping within Library building
- Eating, except in designated areas or during special events
- Drinks in anything other than a covered container or bottle
- Lying down or sleeping anywhere within the library property.
- Disrupting Library tranquility, including by explanation and not limitation, engaging in auditorily-disruptive vocal solicitation or sales, repeatedly interrupting Library personnel or customers and/or patrons, and harassing or physically abusing Library personnel including verbal and visual abuse.
- Making loud noise.
- Running, pushing, shoving or throwing objects.
- Using restrooms for bathing or shampooing, laundry, or changing clothes.
- Shoes & shirts are required
- Bringing items into the Library with a combination volume larger than 22" x 14" x 9". Exceptions are made for wheelchairs and baby strollers/carriages being used for the actual transport of a person or child
- Unattended items. These unattended items are subject to disposal. The City of Winter Haven is not responsible for customer's and/or patron's belongings.
- Animals, except service animals or for the purposes of Library approved programing.

The following is strictly prohibited on Library property, and will result in removal (trespassing notice) from the Library. Trespassing notices are issued by the Winter Haven Police Department.

- Being under the influence of alcohol or illegal drugs.
- Defacing or damaging Library property to include Library materials, furnishings, equipment, buildings and/or landscaping.
- Verbally or physically threatening or harassing other visitors, Library staff or volunteers, including stalking, staring, touching or using offensive language and obscene acts such as sex acts and indecent exposure.
- Removing Library materials from the premises without properly checking out.
- Any act which meets the definition of a crime under the laws of the State of Florida and/or the City of Winter Haven Code of Ordinances.
- Using abusive or vulgar language; harassment or hazing; or making an offensive gesture or display in a public place.

Any person who is asked to leave the Library as a result of violating these regulations and refuses to do so, shall be considered a trespasser and may be subject to permanent barring and/or arrest.

Failure to comply with the Library's established standards of acceptable behavior may result in removal from the building and/or restriction of Library privileges.